

**MCCBOA SURVEY  
Issuing Student Refunds**

*Requested by: Barb Eisterhold Henry Ford Community College -- Emailed 9/19/13 -- Updated 11/8/13*

Community College	Provide options offered to students to receive refunds	If funds placed on Debit Card, please provide vendor	Cost to College for Issuing Debit Card	Comments
Alpena Community College	Paper Checks			
Bay De Noc Community College				
Delta College	Paper Checks			
Glen Oaks Community College	Paper Checks			
Gogebic Community College				
Grand Rapids Community College	Paper Check, Direct Deposit, Debit Card	Higher One	.40 Per transaction	Higher One does all options. If they fail to log in and make a choice, default is check.
Henry Ford Community College	Paper Checks, Direct Deposit			
Jackson Community College				
Kalamazoo Valley Community College	Debit Card, Dir Dep	Higher One		Check if requested
Kellogg Community College	Paper Checks, Direct Deposit			
Kirtland Community College	Paper Checks, Direct Deposit			Direct Deposit is issued one week prior to Paper checks to encourage use.
Lake Michigan College	Paper Check, Direct Deposit	Sallie Mae- Moving to Probably Netnet		
Lansing Community College	Paper Check, Direct Deposit, Debit Card	Higher One	.40 Per transaction regardless of distribution method.	
Macomb Community College	Paper Check, Direct Deposit, Debit Card	Higher One for all Options	No cost to issue original card. Replacement card is passed on to student	Higher one does all options. A paper check is issued by higher one after 21 days if a student does not choose a refund option
Mid Michigan Community College	Paper Check, Direct Deposit, Debit Card	PNC University Banking	2.95	
Monroe County Community College	Paper Checks			
Montcalm Community College				
Mott Community College	Paper Checks			
Muskegon Community College	Primarily Debit Card, if money is returned, Paper Check	Higher One	.40 for each refund sent to Higher One. No cost for Card, Student pays replacement fee.	
North Central Michigan College	Paper Check, Direct Deposit, Debit Card	Higher One for all options	No	Just started with Higher One. They bought out Sallie Mae(previous vendor)
Northwestern Michigan College	Paper Check, Direct Deposit		Direct Deposits processed via Touch Net	
Oakland Community College	Paper Check, Direct Deposit, Credit Cards, College One Card	US Bank		www.Oaklandcc.edu/RaidersOneCard
Schoolcraft College	Paper Checks, Direct Deposit			
Southwestern Michigan College	Paper Checks - Going to Direct Deposit		Direct Deposit processed via TouchNet	Just moved to TouchNet Oct 2013
St. Clair County Community College	Direct Deposit/Paper Check	Higher One	Only for Replacement Card- Student Pays	Paper Check is Default
Washtenaw Community College				
Wayne County Community College	Paper Check Only			Working on another method
West Shore Community College	Paper Check			